



## **Sustainable Palm Oil Sourcing Policy**

### **1. Introduction**

Palm oil is the most widely used vegetable oil in the world, and, as the global population increases, it is well positioned to remain a crucial part of the food production process. Palm oil production has the highest oil yield per hectare and provides a livelihood to millions of people in tropical agricultural communities around the world.

The foundation of our Policy is our set of principles for Sustainable Palm Oil that are designed to build upon the RSPO Principles & Criteria and New Planting Procedure, as well as adhere to all relevant national and international laws and conventions.

As leaders in our industry, we are committed to driving the RSPO forward and have committed to requirements that go beyond the current RSPO Principles & Criteria

United Oil believes all agricultural supply chains should be environmentally sustainable and economically beneficial to local communities. Sustainable palm oil must be produced in a manner that is legally compliant and traceable, that protects forests and biodiversity, reduces greenhouse gas (GHG) emissions and respects the rights of indigenous peoples, workers and local communities.

United Oil is committed to building a supply chain that reflects these beliefs and the principles cited in this policy, which is based on current best practice and informed by stakeholder input.

Moving forward, in consultation with our stakeholders, we will review, adjust and improve our approach, and will strive to implement leading sustainability standards and apply the highest levels of transparency and stakeholder engagement.

### **2. Scope**

United Oil Processing and Packaging is an active participant in the palm oil supply chain. We recognize the important role we can play in encouraging, through sourcing decisions and industry engagement, a transition to more sustainable practices.

This policy applies to all physical palm oil and derivatives that the company, have management control, sources, trades, processes and utilizes worldwide, via existing and new suppliers. It is effective immediately.

We expect all of United Oil's (third-party) suppliers of palm oil products to adhere to all of the commitments in this Policy.



### **3. Commitments**

#### **Legal Compliance**

- Compliance with all applicable national and local laws.
- **Environmental management**
- No deforestation
- No conversion of High Conservation Value (HCV) areas.
- No conversion of High Carbon Stock (HCS) forests<sup>2</sup>.
- No burning in the preparation of new plantings and re-plantings.
- A progressive reduction in greenhouse gas emissions associated with existing plantations.
- No development on peat
- No new development on peat regardless of depth.
- Application of RSPO Best Management Practices for existing plantations on peat.
- Work with experts and stakeholders to explore options for peat restoration where feasible.

#### **Human Rights and Workplace**

**We are committed on our policy's compliance with international laws, adequate working hours, gender equality, adequate housing for workers (where provided), and protection of human rights and environmental defenders as per the following:**

- Respect and uphold the rights of all workers, including contract, temporary, and migrant workers, in accordance with the Universal Declaration of Human Rights, the International Labor Organization's core conventions, United Nations Guiding Principles on Business and Human Rights and the principles of Free and Fair Labor in Palm Oil Production.
- Uphold the right to freedom of association and recognize the right to collective bargaining. Allow trade unions to have access to workers. Ensure employees have access to credible grievance mechanisms that respect anonymity of complainants and whistle-blowers
- Eliminate all forms of illegal, forced, bonded, compulsory or child labor and, in particular, follow responsible recruitment practices, including not charging recruitment related fees at any stage in the recruitment process, including by agents or their sub-agents in receiving and sending countries.
- No retention of workers' passports/identity documents or withholding of workers' wages other than that prescribed by law.
- Pay all workers the statutory monthly minimum wage and overtime compensation, in accordance with the current labor regulations.
- Provide fair and equal employment opportunities for all employees, regardless of race, nationality, religion or gender.
- Promote a safe and healthy working environment that is free of harassment.
- Provide adequate equipment and training on the implementation of health and safety policies.



## **Community Development and Social Impact**

Driving positive social and economic impact for smallholders and women while protecting forest

- Facilitate the inclusion of smallholders into the supply chain.
- Support adherence by smallholders to the Five Principles laid out in this Policy.
- Support interventions to increase smallholder yields and incomes, and address social issues, while protecting forests.
- Encourage and support industry initiatives to ensure that processes and mechanisms are developed to eliminate gender discrimination in the workplace and to promote a gender-friendly work environment.

### **4. Additional Commitments and requirements for New Plantings**

Sustainability commitments, in addition to those stated previously, which are applicable to any new oil palm plantings by suppliers to United Oil and their third party suppliers include:

- No deforestation and protection of High Conservation Value (HCV) areas.
- No deforestation and protection of High Carbon Stock (HCS) areas, using the revised High Carbon Stock Approach ( <http://highcarbonstock.org/the-hcs-approach-toolkit/> ).
- No development of peatlands regardless of depth, and protection of peatlands through water management and fire prevention.
- Respect the land tenure rights of indigenous and local communities, including their right to give or withhold their Free, Prior and Informed Consent (FPIC) to operations on land over which they hold legal, communal or customary rights in accordance with the United Nations Declaration on the Rights of Indigenous Peoples (UNDRIP) and the Social Requirements for Conserving High Carbon Stock Forests.

### **5. Traceable Supply Chains**

- Traceability is defined as traceable to a defined list of mills and plantations.

Link: List of Mills Q3 2020 ([Click](#) or go to P.9) from: The supplying refinery – PT Multimas Nabati Asahan, Kuala Tanjung

- United Oil's goal is to ensure that all volumes of palm oil and its fractions will be 100% traceable to mills. Our suppliers are currently on 96% to 100% traceability to mills and plantations.
- We will actively promote and support the transformation of the palm oil supply chain through a process of supplier engagement. We will continue to engage with key suppliers to promote our policy commitments and build capacity of supplier companies to ensure compliance. If there are suppliers who are unwilling to transform or prove to continuously miss the targets set in their time-bound plans, we will cease to do business with them.
- We will work with independent experts to develop a program of mill-level verification assessments, using risk assessment tools to identify high-risk mills and ensure their adherence to the stated sustainability commitments .



## **6. Transparency and Wider Engagement**

Improving our level of engagement with stakeholders, including transparency on our performance and progress, is a key element in underpinning our policy commitments. We are committed to the following:

- Resolving complaints and conflicts within our supply chain effectively and responsibly via a credible, accessible and transparent grievance process.
- Following a multi-stakeholder approach as the right way forward to transform the palm oil sector. We will work with various stakeholders including suppliers, customers, trade unions, governments and independent verification bodies to implement our Policy.
- Continuing to be an active supporter of the Roundtable on Sustainable Palm Oil (RSPO) and will work to strengthen the RSPO standard and its enforcement.
- Collaborating with palm oil producers, processors, traders and users in improving industry wide palm oil sustainability commitments.

### **United Oil Processing and Packaging Sustainable Palm Oil Sourcing Policy: Annex – Implementation of Policy Commitments by (Third Party) Suppliers**

This Annex details the specific mechanisms for implementation of policy commitments.

#### **1. Scope**

Any existing or potential supplier to United Oil, both direct and indirect through a trading partner, is required to comply with United Oil Sustainable Palm Oil Policy.

United Oil takes responsibility for ensuring that our Sustainable Palm Oil Policy is communicated to all our suppliers. United Oil may delegate responsibility for these steps to an implementation partner or trading partner (indirect supply) on a case-by-case basis. United Oil remains accountable for ensuring these tasks are completed and for ensuring pro-active monitoring using best-available data to verify our suppliers' compliance with the policy. As part of our commitment to support industry transformation, United Oil will develop implementation and monitoring systems that are compatible with the work that others are doing in this sector.

United Oil sustainability team coordinates the implementation of United Oil's Sustainable Palm Oil Policy, including this annex.

The Sustainability & Corporate Responsibility Committee of United Oil's Board of Directors provides governance of sustainability activities throughout United Oil's operations and supply.



## **2. Implementation mechanisms:**

### **2.1 Addressing policy compliance in suppliers' wider operations**

United Oil will take the following actions to identify potential non-compliance by companies in our supply chain at group-level:

□ Conduct group-level risk reviews of all supplier companies. This will include requesting all companies in our supply chain to provide permits, legal licenses and concession maps (in shapefile format and where legally possible) for their entire operations, as well as environmental impact assessments and HCS and HCV studies where available. Relevant sources of information include:

- Company concession maps .
- HCS, HCV and environmental impact assessments .
- Government maps, including peat, forest cover and moratorium area
- RSPO complaints
- Other traders' active grievance procedures
- Reports, investigations and publications by civil society organizations
- Third-party mapping websites, including Global Forest Watch and Greenpeace's KepoHutan
- Articles in the media
- Government action (e.g. investigations or court proceedings related to illegality, corruption and in response to forest fires)

### **2.2 Procedure for dealing with breaches in policy compliance**

The identification and tracking of breaches of our policy by both direct and indirect supplier mills, as well as group-level non-compliance, will be subject to oversight by United Oil's Grievance Committee.

#### **2.2.1 Direct supplier mills**

For mills in our direct supply chain, we will continue to implement our program of engagement visits where an engagement visit finds that a mill in our direct supply chain is in non-compliance with our policy, United Oil will engage with the supplier to agree a time-bound action plan to bring the mill into compliance within 12 months. The action plan will include appropriate conservation /compensation/ restoration measures where applicable. If a direct supplier mill does not comply with the targets in their time-bound plans, United Oil will initiate the grievance procedure (see section 3).

#### **2.2.2 Indirect Supplier Mills**

Each of our trading partners is expected to implement an equivalent program of mill-level engagement visits. Where an engagement visit finds that a mill is in non-compliance with our policy, the trading partner will agree a time-bound action plan to bring the mill into compliance within 12 months. If a mill does not comply with the targets in their time-bound plans, United Oil will initiate the grievance procedure.



### **3 Grievance procedure**

When we initiate our established grievance procedure, we will:

- Issue a requirement to immediately cease development where clearing potential HCS, HCV or peat is detected by United Oil, its implementation partners. If a supplier does not comply with a requirement to cease clearing issued by United Oil, we will cease to do business with them.
- Ensure the claims are investigated and, where appropriate, verified by independent experts.
- Engage with the supplier (where appropriate, through the relevant trading partner).
- Agree a time-bound action plan for the mill or company to bring its operations into compliance within 12 months.
- Where groups are suspected of serious or ongoing environmental, social and labor violations, United Oil shall consider suspending purchases from the group until investigations are concluded and any policy violations resolved.
- Require the company to carry out appropriate conservation / compensation / restoration measures where applicable, to adequately address all non-compliant activities.

#### **3.1 Submit Grievance**

Grievances can be submitted through any of the following channels:

##### **By email to**

[info@unitedoil-eg.com](mailto:info@unitedoil-eg.com)

Subject: Grievance submission

##### **In writing to**

United Oil Processing and Packaging S.A.E  
10<sup>th</sup> of Ramadan City Industrial Area A3 Lot 76-77  
Egypt

Subject: Grievance submission

#### **3.2 Grievance Log**

Link to file (UOPP Palm Oils Grievance Log.pdf ) or go to P.10



## **4. UOPP Palm Oils Roadmap**

### **4.1 Transparency**

#### **Traceability**

**Goal:** UOPP Direct Suppliers' traceability to mills and plantations is high priority

**KPI:** UOPP Direct Suppliers to have 100% traceability to mills and to plantations

#### **Strategy:**

- Collect traceability reports to mills from suppliers on quarterly basis
- Focus on non-certified mills and engage with Supplier to remove them from supply chain
- Encourage suppliers to disclose their concession maps

#### **Grievance**

**Goal:** Log all grievances in our supply chain transparently and publicly

#### **KPI:**

- 100% of reported grievances are removed from UOPP supply chain
- Request updates from direct supplier about reported grievances open cases and monitor their progress.

#### **Strategy:**

- Commit to Grievance procedures with direct suppliers
- Monthly follow up on direct suppliers grievance logs and public reports

### **4.2 Engagement**

#### **Suppliers**

**Goal:** Direct suppliers aligned with UOPP No Deforestation, No Peat and No Exploitation (NDPE) policy

#### **KPIs:**

100% of direct suppliers are formally aligned with our NDPE policy

100% of direct suppliers have completed self-assessments

#### **Strategy:**

Direct follow up with suppliers on their NDPE policy and commitment to it.

Engage with producers at group level to increase sustainable practices

#### **Labor and Human rights**

#### **Goal:**

Human rights protected in UOPP and its supply chain

#### **KPI's**

100% of direct suppliers are committed to international Labor and Human rights' and have comprehensive human rights commitments in their policy

#### **Strategy**

Collaborate with government, direct suppliers & NGO's to address labor & human rights issues



## **UOPP Milestones**

- December 2015** • UOPP registered as RSPO member
- January 2016** • UOPP committed to quarterly Palm Oil Traceability reporting
- January 2017** • UOPP certified RSPO member – Mass Balance Module
- 2018** • Renewed RSPO MB Certification
- 2019** • Renewed RSPO MB Certification
- January 2020** • UOPP Palm Oils Policy published on website
- August 2019** • UOPP 3<sup>rd</sup> party Traceability verification
- December 2020** • Under renewal: RSPO MB Certification





| UML Mill Name                 | UML ID                         | Geo Coordinate / Latitude | Geo Coordinate / Longitude | Parent company (if applicable) | Certification / Verification status |
|-------------------------------|--------------------------------|---------------------------|----------------------------|--------------------------------|-------------------------------------|
| AGRO MITRA MADANI             | PO100000884                    | -1.7759                   | 103.1107                   | AGRO MITRA MADANI              | RSPO Certified                      |
| AGUNG AGRO LESTARI            | PO1000004218                   | 2.54126                   | 99.88067                   | AGUNG AGRO LESTARI             | Not RSPO Certified                  |
| KAMPUNG BARU                  | PO1000004842                   | -1.7892                   | 103.00793                  | ANEKA PURA MULTI KERTA         | Not RSPO Certified                  |
| ANUGERAH TANJUNG MEDAN        | PO1000004513                   | 2.06307                   | 100.14678                  | ANUGERAH TANJUNG MEDAN         |                                     |
| ARYA RAMA PERSADA             | PO1000008214                   | 3.09935                   | 99.59473                   | ARYA RAMA PERSADA              | Not RSPO Certified                  |
| ASAM JAWA                     | PO1000004500                   | 1.90006                   | 100.18661                  | ASAM JAWA                      | Not RSPO Certified                  |
| UNIT KISARAN                  | PO1000000184                   | 3.04075                   | 99.58144                   | BAKRIE SUMATERA PLANTATIONS    | Not RSPO Certified                  |
| BASTIAN OLAH SAWIT            | PO1000008178                   | -2.35175                  | 103.91411                  | BASTIAN OLAH SAWIT             | Not RSPO Certified                  |
| BATANGHARI SAWIT SEJAHTERA    | PO1000004455                   | -1.34847                  | 103.54313                  | BATANGHARI SAWIT SEJAHTERA     |                                     |
| BAYUNG AGRO SAWITA            | PO1000008407                   | -2.846                    | 103.70545                  | BAYUNG AGRO SAWITA             | Not RSPO Certified                  |
| BINTANG NAULI PRATAMA         | PO1000008290                   | 1.52786                   | 98.97481                   | BINTANG NAULI PRATAMA          | Not RSPO Certified                  |
| BLANG KETUMBA                 | PO1000004582                   | 4.98498                   | 96.7                       | BLANG KETUMBA                  | Not RSPO Certified                  |
| BRAHMA BINABAKTI              | PO1000001619                   | -1.3467                   | 103.32798                  | BRAHMA BINA BAKTI              | RSPO Certified                      |
| BUANA SAWIT INDAH             | PO1000008217                   | 3.14258                   | 99.51103                   | BUANA SAWIT INDAH              | Not RSPO Certified                  |
| BUKIT BARISAN INDAH PRIMA     | PO1000004454                   | -1.33962                  | 103.45538                  | BUKIT BARISAN INDAH PRIMA      | Not RSPO Certified                  |
| BUMI MEKAR TANI               | PO1000007637                   | -2.49479                  | 102.87414                  | BUMI MEKAR TANI                |                                     |
| BUMI SAWIT KENCANA            | PO1000001043                   | -2.23018                  | 112.49125                  | BUMI SAWIT KENCANA             | RSPO Certified                      |
| SILINDA                       | PO1000004307                   | 3.217                     | 98.78099                   | CINTA RAJA                     | Not RSPO Certified                  |
| CIPTA AGRO SEJATI             | PO1000004313                   | 1.8712                    | 100.431                    | CIPTA AGRO SEJATI              | Not RSPO Certified                  |
| Cipta Sawita Jaya Cemerlang   | 2 - # NOT UML BUT IDENTIFIED # | 3.203772222               | 99.06256667                | Cipta Sawita Jaya Cemerlang    |                                     |
| CISADANE SAWIT RAYA           | PO1000004153                   | 2.24298                   | 100.19175                  | CISADANE SAWIT RAYA            | Not RSPO Certified                  |
| CITRA INDAH PERTIWI           | PO1000004270                   | 2.07235                   | 100.01025                  | CITRA INDAH PERTIWI            | Not RSPO Certified                  |
| CITRA SAWIT HARUM             | PO1000006208                   | -1.74247                  | 102.05447                  | CITRA SAWIT HARUM              | Not RSPO Certified                  |
| DAYA LABUHAN INDAH 1          | PO1000008161                   | 2.15117                   | 99.99117                   | DAYA LABUHAN INDAH             | Not RSPO Certified                  |
| DAYA LABUHAN INDAH 2          | PO1000002132                   | 2.28611                   | 100.14083                  | DAYA LABUHAN INDAH             |                                     |
| DEWA RENCANA PERANGIN ANGIN   | PO1000004291                   | 3.50123                   | 98.43778                   | DEWA RENCANA PERANGIN ANGIN    | Not RSPO Certified                  |
| BULUH CINA                    | PO1000004484                   | 1.76856                   | 100.49359                  | DHARMA WUNGU GUNA              | Not RSPO Certified                  |
| DHARMASRAYA PALMA SEJAHTERA   | PO1000010013                   | -1.64853                  | 102.92547                  | DHARMASRAYA PALMA SEJAHTERA    | Not RSPO Certified                  |
| ERASAKTI WIRA FORESTAMA 1     | PO1000004103                   | -1.52947                  | 103.72625                  | ERASAKTI WIRA FORESTAMA        |                                     |
| FAJAR BAIZURY & BROTHERS      | PO1000004565                   | 4.11618                   | 96.44256                   | FAJAR BAIZURI & BROTHERS       | Not RSPO Certified                  |
| LEIDONG MAKMUR                | PO1000004217                   | 2.58363                   | 99.78247                   | GRAHADURA LEIDONGPRIMA         | Not RSPO Certified                  |
| GUNUNG MARAS LESTARI          | PO1000004508                   | -1.96395                  | 105.9516                   | GUNUNG MARAS LESTARI           | Not RSPO Certified                  |
| GUNUNG SELAMAT LESTARI        | PO1000004511                   | 2.0399                    | 100.04497                  | GUNUNG SELAMAT LESTARI         | Not RSPO Certified                  |
| HERFINATA PALM AND PLANTATION | PO1000004496                   | 1.85407                   | 100.16578                  | HERFINATA PALM AND PLANTATION  | Not RSPO Certified                  |
| HUTA BAYU MARSADA             | PO1000004200                   | 3.06382                   | 99.33363                   | HUTA BAYU MARSADA              | Not RSPO Certified                  |
| HUTAN ALAM LESTARI            | PO1000008611                   | -1.61092                  | 103.34242                  | HUTAN ALAM LESTARI             | Not RSPO Certified                  |
| INTI GUNA NABATI              | PO1000004852                   | -2.41648                  | 102.68067                  | INTI GUNA NABATI               | Not RSPO Certified                  |
| JAYA BARU PERTAMA             | PO1000004563                   | 4.06522                   | 98.21783                   | JAYA BARU PERTAMA              | Not RSPO Certified                  |
| KARUNIA KENCANA PERMAI SEJATI | PO1000004150                   | -2.23985                  | 112.63045                  | KARUNIA KENCANA PERMAI SEJATI  | RSPO Certified                      |
| SOSA                          | PO1000004431                   | 1.0657                    | 99.96313                   | KARYA AGUNG SAWITA             | Not RSPO Certified                  |
| Karya Hevea Indonesia         | 2 - # NOT UML BUT IDENTIFIED # | 3.374417                  | 99.02                      | Karya Hevea Indonesia          | 0                                   |
| KARYA MITRA ANDALAN           | PO1000004126                   | 2.78457                   | 99.61819                   | KARYA MITRA ANDALAN            | Not RSPO Certified                  |
| KARYA MITRA ANDALAN           | PO1000004126                   | 2.78457                   | 99.61819                   | KARYA MITRA ANDALAN            | Not RSPO Certified                  |
| KARYA SERASI JAYA ABADI       | PO1000004329                   | 3.34228                   | 99.22248                   | KARYA SERASI JAYA ABADI        | Not RSPO Certified                  |
| KEDATON MULIA PRIMAS          | PO1000008345                   | -1.90717                  | 103.0136                   | KEDATON MULIA PRIMAS           | Not RSPO Certified                  |
| AEK NOPAN                     | PO1000006247                   | 2.56751                   | 99.57845                   | KENCANA INTI PERKASA           | Not RSPO Certified                  |
| KENCANA PERMATA NUSANTARA     | PO1000007566                   | 3.45222                   | 98.69861                   | KENCANA PERMATA NUSANTARA      | Not RSPO Certified                  |
| KERRY SAWIT INDONESIA 1       | PO1000000146                   | -2.78463                  | 112.50953                  | KERRY SAWIT INDONESIA          | RSPO Certified                      |
| KERRY SAWIT INDONESIA 2       | PO1000006323                   | -2.69695                  | 112.48308                  | KERRY SAWIT INDONESIA          | RSPO Certified                      |
| KUALA MAS SAWIT ABADI         | PO1000004489                   | 1.81233                   | 100.02437                  | KUALA MAS SAWIT ABADI          | Not RSPO Certified                  |
| KURNIA BATANG HARI BERJAYA    | PO1000009559                   | -1.78873                  | 103.07971                  | KURNIA BATANG HARI BERJAYA     | Not RSPO Certified                  |
| KURNIA MITRA SAWIT            | PO1000008194                   | 2.40888                   | 99.69671                   | KURNIA MITRA SAWIT             | Not RSPO Certified                  |
| KWALA INTAN SAWIT SELATAN     | PO1000004205                   | 2.4641                    | 99.63821                   | KWALA INTAN SAWIT SELATAN      | Not RSPO Certified                  |
| LANGKAT SAWITHJAU PRATAMA     | PO1000006202                   | 3.49732                   | 98.22469                   | LANGKAT SAWITHJAU PRATAMA      | Not RSPO Certified                  |
| LINGGA TIGA SAWIT             | PO1000008152                   | 2.01444                   | 99.87968                   | LINGGA TIGA SAWIT              | Not RSPO Certified                  |
| AEK SIBIRONG                  | PO1000004461                   | 1.40932                   | 98.85825                   | MAJU INDO RAYA                 | Not RSPO Certified                  |
| MAZUMA AGRO INDONESIA         | PO1000004438                   | 1.1287                    | 100.15452                  | MAZUMA AGRO INDONESIA          | Not RSPO Certified                  |
| MENTAYA SAWIT MAS             | PO1000003150                   | -2.16469                  | 112.56942                  | MENTAYA SAWIT MAS              | RSPO Certified                      |
| MERBAUJAYA INDAHRAVA          | PO1000004161                   | 2.28388                   | 99.7803                    | MERBAUJAYA INDAHRAVA           | Not RSPO Certified                  |
| MUARA BAHAR                   | PO1000004323                   | -1.96292                  | 103.6155                   | MITRA AGROLIKA SEJAHTERA       | Not RSPO Certified                  |
| TAMIANG                       | PO1000004570                   | 4.2909                    | 98.15323                   | MOPOLI RAYA                    | Not RSPO Certified                  |
| MULTIAGRO SUMATERA JAYA       | PO1000008398                   | 1.07894                   | 100.05509                  | MULTIAGRO SUMATERA JAYA        | Not RSPO Certified                  |
| MUSTIKA SEMBULUH 1            | PO1000000144                   | -2.5905                   | 112.51128                  | MUSTIKA SEMBULUH               | RSPO Certified                      |
| MUSTIKA SEMBULUH 2            | PO1000007984                   | -2.4571                   | 112.49973                  | MUSTIKA SEMBULUH               |                                     |
| MUTIARANUSA AGRO SEJAHTERA    | PO1000007662                   | 2.26924                   | 99.76792                   | MUTIARA NUSA AGRO SEJAHTERA    | Not RSPO Certified                  |
| NAULI SAWIT                   | PO1000005145                   | 2.08409                   | 98.31222                   | NAULI SAWIT                    | Not RSPO Certified                  |
| TELUK DALAM                   | PO1000004142                   | 2.85225                   | 99.67362                   | INTERNUSA PRIMA MAKMUR         | Not RSPO Certified                  |
| PALM TRIMITRA INDOTAMA        | PO1000004486                   | 3.54194                   | 98.79417                   | PALM TRIMITRA INDOTAMA         | Not RSPO Certified                  |
| PALMA JAYA SEJAHTERA          | PO1000004498                   | -1.87458                  | 103.56028                  | PALMA JAYA SEJAHTERA           |                                     |
| PANGKATAN                     | PO1000000283                   | 2.10305                   | 99.94766                   | PANGKATAN INDONESIA            | RSPO Certified                      |
| TANJUNG KASAU                 | PO1000005212                   | 3.301                     | 99.276                     | PERKEBUNAN SUMATERA UTARA      | Not RSPO Certified                  |
| BLANG SIMPO                   | PO1000000706                   | 4.70789                   | 97.83843                   | PERKASA SUBUR SAKTI            | RSPO Certified                      |
| AEK BATU                      | PO1000004493                   | 1.85058                   | 100.1457                   | PERKEBUNAN MILANO              |                                     |
| PINANG AWAM                   | PO1000000560                   | 1.84283                   | 100.20314                  | PERKEBUNAN MILANO              | RSPO Certified                      |
| KWALA SAWIT                   | PO1000007585                   | 3.69194                   | 98.15306                   | PERKEBUNAN NUSANTARA II        | Not RSPO Certified                  |
| PAGAR MERBAU                  | PO1000004944                   | 3.52609                   | 98.89842                   | PERKEBUNAN NUSANTARA II        | Not RSPO Certified                  |
| SAWIT HULU                    | PO1000004545                   | 3.84312                   | 98.233                     | PERKEBUNAN NUSANTARA II        | Not RSPO Certified                  |
| SAWIT SEBERANG                | PO1000004540                   | 3.7996                    | 98.27713                   | PERKEBUNAN NUSANTARA II        | Not RSPO Certified                  |
| AEK TOROP                     | PO1000001565                   | 1.79278                   | 100.15583                  | PERKEBUNAN NUSANTARA III       | RSPO Certified                      |
| RAMBUTAN                      | PO1000004342                   | 3.35101                   | 99.16974                   | PERKEBUNAN NUSANTARA III       | RSPO Certified                      |
| SEI MANGKEI                   | PO1000000879                   | 3.13077                   | 99.34386                   | PERKEBUNAN NUSANTARA III       | RSPO Certified                      |
| AIR BATU                      | PO1000004280                   | 2.85975                   | 99.63832                   | PERKEBUNAN NUSANTARA IV        | RSPO Certified                      |



**United Oil Processing and Packaging S.A.E. Palm Oils Grievance Log**

| <b>Case No.</b> | <b>Date Received</b> | <b>Received From</b> | <b>Summary of Alleged Grievance</b>  | <b>Suppliers and Palm Oil link to UOPP</b>  | <b>Progress update on address Grievance Allegations</b>   |
|-----------------|----------------------|----------------------|--|---|---|
| GL02.2020       | 8 July 2020          | Kellogg's - Client   | Palm Oil Suppliers "Samling Group" and "Mulia Sawit" were proved that to have repeated and verified accounts of deforestation activities, and numerous grievances and issues were raised against them. Mighty Earth report on Samling Group found in Rapid Response report 13 and Mighty Earth report on Mulia Sawit Group found in Rapid Response report 25 | UOPP has no direct sourcing relationship with any of the listed companies. Through our direct suppliers, UOPP may possibly be connected to: Samling Group | <p><b><u>Samling Group</u></b><br/>UOPP may be connected to Samling Group through direct suppliers.</p> <ul style="list-style-type: none"> <li>- UOPP direct suppliers Wilmar International has suspended Samling of their supply chain since January 2020.</li> </ul> <p><b><u>Status: Case Closed</u></b></p> <p><b><u>Mulia Sawit</u></b><br/>UOPP is not connected to Mulia Sawit and its direct suppliers are not connected to Mulia Sawit. Wilmar International had also publicly reported this case as "ineligible" as it is not a supplier to Wilmar.</p> |
| GL01.2020       | 25 March 2020        | Kellogg's - Client   | On 20 March 2020, in a Wall Street Journal (article reported on the recent grievance raised by the Forest Peoples Program to the RSPO against "Golden Agri Resources". This grievance accuses GAR of deforestation activities in some of their Indonesian operations.  | UOPP has no direct sourcing relationship with GAR   | UOPP direct supplier Wilmar confirmed that GAR is not in their supply chain.  |
|                 |                      |                      |  |   |   |